



## CUSTOMER REQUEST FORM

**10. DEBIT CARD**

DEBIT CARD NUMBER

DEACTIVATION (Card will be blocked Permanently)  
  Warm Status (Card will be blocked temporarily)  
  Reactivation  
  Issue Debit Card Duplicate PIN

**11. STOP PAYMENT REQUEST**

Number of Cheques:  Payees Name:

Cheque Number/s:

Date of Cheque:  Reason for Stop Payment: .....

Amount .....

**FOR OFFICE USE ONLY:**  
Time of stop payments  
Request received

**12. REVERSAL OF CHARGES**

Date of Debit  Amount of Debit Rs.

I undertake to keep henceforth an Average Monthly/Quarterly/ Half yearly Balance of (In case of Average Balance Non-Maintenance Charges only).....I also acknowledge that all other applicable charges with regard to my account have been communicated to me and I will abide by the same.

**13.  AADHAR LINKING** (Please enclose a copy of the Aadhaar) Aadhaar Number

**14. ANY OTHER** (Please specify) .....

I have read and understood and agree to be bound by the Terms and Condition to various products and services including SMS Banking, E-Statement & Internet Banking, including Terms & Conditions related to sharing of relevant information under foreign tax laws like FATCA, as displayed on www.esafsfb.com. I agree that the Bank may debit service charges plus taxes to my account wherever applicable. I/We hereby declare that the above mentioned information with respect to my/our Bank accounts held with your Bank is true and correct. Please update the information in your records. I/We have submitted self attested copies of KYC related documents, wherever necessary.

DATE:  PLACE: ..... Customer Signature:.....

Signature of Primary Holder      Signature of 1<sup>st</sup> Joint holder      Signature of 2<sup>nd</sup> Joint holder      Signature of 3<sup>rd</sup> Joint holder

**## Signature as per mode of operations of the account**

**FOR BRANCH OFFICE USE ONLY**

Certified that this Request letter is complete in all respect & all relevant documents are obtained & verified mode of operation and signatures of the Ne. The request may please be proceed. The CRF has been personally submitted by the Customer. I have satisfied myself about the identity of the Customer by verifying his/ her Debit card/ KYC document & also his/her signature in the Bank's records. I have done proper due diligence for updating the records of the Customer on his/her request at non base branch.

REQUEST RECEIVED DATE:       FORWARDED TO CPC DATE:

REQUEST ACCEPTED BY: ..... EMPLOYEE NUMBER: ..... Signature:.....

Request certified by      Signature: ..... Designation:..... Emp ID

**FOR BRANCH OFFICE USE ONLY**

Customer Name:  Date of Request Received:

Request No.:  Employee Number:

Name of the Branch Official: ..... Signature: .....

Please Note: Your request (request numbers 1-14) will be processed within 2 working days. Addition of joint holders and change of signature will take upto 4-5 working days. Delivery of kits/cheque books/statements etc. to your address will take between 5-11 working days if dispatched through courier and 15-18 working days if dispatched through speed post (depending on location).