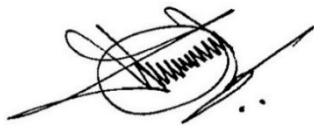


INVESTOR COMPLAINTS STATUS FOR THE QUARTER ENDED SEPTEMBER 30, 2024

SI No	Nature of Security	Complaints pending at the beginning of the quarter	Complaints received during the quarter	Complaints disposed and resolved during the quarter	Complaints unresolved at the Quarter ended September 30, 2024
1	Equity	1	8	9	0
2	Unsecured Redeemable Non-Convertible Debenture Instruments	0	0	0	0

For ESAF Small Finance Bank Limited



Ranjith Raj P
Company Secretary and Compliance Officer

Place: Thrissur

Date: October 15, 2024

ESAF SMALL FINANCE BANK LIMITED

RBI License No.: MUM 124, CIN: U65990KL2016PLC045669

Registered & Corporate Office: ESAF Small Finance Bank Limited, Building No. VII/83/8, ESAF Bhavan, Mannuthy, Thrissur - Palakkad National Highway, Thrissur - 680 651, Kerala.

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