



Discontinuation of Complimentary Lounge access on ESAF RuPay Platinum Debit Cards - Effective 1st April 2026

Dear Customer,

Pursuant to the revised guidelines issued by the National Payments Corporation of India (NPCI), the complimentary Domestic & International Airport Lounge and Railway Lounge access on the RuPay Platinum Debit Cards will be discontinued with effect from 1st April 2026. Accordingly, from this date, ESAF RuPay Platinum Debit Cardholders will not be eligible to avail complimentary lounge access benefits on the card. We appreciate your understanding and thank you for your continued association with ESAF Bank.